



Regulated by  
 Care Quality  
Commission

# Providing Care Across Nottinghamshire

THIS IS TO CERTIFY THAT

Ready Care Private

HAS A [HOMECARE.CO.UK](https://www.homecare.co.uk)  
REVIEW SCORE OF



February 2024



GET IN TOUCH WITH US

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 Nottingham Road, Lowdham, NG14



# Always Here. Always Ready.

At Ready Care, compassion is at the heart of our care. Our CQC-regulated care will allow you or your loved ones to enjoy freedom and privacy without worrying about the responsibilities of completing challenging daily tasks alone. We are committed to delivering tailored and personable care to ensure wellbeing, healing and safety.



We recognise that organising care is challenging. That's why we provide personalised support tailored to each person's unique preferences and situation. Our flexible care solutions are wide-ranging - from occasional visits focused on companionship to round-the-clock specialised care for complex health needs. We take the time to understand what matters most, whether engaging in treasured hobbies or receiving assistance with daily tasks. Our approach allows us to create customised plans that provide as much help as needed and enable individuals to retain their independence, dignity, and choice while living comfortably at home.



Our dedicated carers are recognised for their warmth, patience and commitment to supporting our clients' comfort and needs. We liaise with families to provide updates and give peace of mind that your loved one is thriving. Our goal is for those in our care to feel secure and valued within their familiar home environment.

We hope you discover more about the Ready Care difference as you proceed through this brochure. We consider it an honour to provide caring assistance to enable people to enjoy life on their terms fully. We welcome the opportunity to learn more about your unique needs and how we can help.





# Explore Our Services

## Hourly Care

If you require care services for just a few hours per day or a few times per week, we can provide as much or as little assistance as you need.

We understand how important it is for you to maintain independence even when receiving regular assistance. So, we involve you in as many decisions as you would like and comply with your wishes.



## Urgent Care

In urgent situations, Ready Care provides access to immediate care services for adults and the elderly, addressing their unique needs and ensuring their well-being and happiness. Whether it is a fall, sudden illness, or other unforeseen circumstances, we will be able to help.

We understand how stressful it can be to arrange last-minute urgent care. We will handle all practical aspects of the situation so that you can focus on spending time with your family.

## 24-Hour Care (Live-in Care)

24-hour care, also known as live-in care, is assistance provided to you morning, noon, and night so that you never have to go without the help you require.

With 24-hour live-in care, your loved one will be supported by two caregivers who switch shifts, ensuring one caregiver is always in contact with your loved one.

Our live-in care managers will collaborate with you and your family to choose the most suitable care for you and to guarantee that your requirements and preferences are met.



## Overnight Care

Having a carer stay overnight enables our service users to keep their autonomy and receive professional support while staying in the comfort of their homes. We will construct our overnight care with the specific needs of your loved ones in mind.

At Ready Care, we understand that live-in overnight care can provide our clients and their families peace of mind. Our caregivers will arrive before your loved one's bedtime and remain overnight. We offer sleep nights and working nights depending on each service user's needs.



## Specialised Care

At Ready Care, we understand the unique challenges presented when caring for someone with dementia, Alzheimer's, and various conditions that require specialist knowledge.

Our carers receive ongoing training and have extensive experience providing tailored care to people with specialised needs.

## All of our Comprehensive Care Services Can Encompass:

- **Personal Care:** bathing, grooming, hygiene, dressing, mobility assistance
- **Medication Management:** reminders, overseeing proper dosage/timing
- **Meal Preparation:** cooking, feeding assistance, special diets
- **Light Housekeeping:** laundry, changing bed linens, tidying up
- Grocery Shopping and Errands
- Transportation to Appointments
- Companionship and Stimulating Conversation
- Palliative & Respite Care
- Physical Therapy & Rehabilitation
- Monitoring of Existing Medical Issues
- Coordination of Medical Equipment & Supplies



Nottingham NG147AP

Authority ID: 1-13403520829

Reviews independently validated by [homecare.co.uk](https://homecare.co.uk)

## Ready Care Private (Nottingham, NG14 7AP)

Published on 22 Jan 2024

Ready Care have been brilliant helping and encouraging my husband on a long road to recovery after a major heart operation which led to other issue. They are very cheerful, helpful and encouraging, they also help me to make things easier as I have been overwhelmed with what happened to him. They are very professional and caring. It's been great knowing they were coming and made the day easier for me. Thank you all. The manager has been wonderful too and can thoroughly recommend the company.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Excellent*

**Submitted Method:** *Website Submission*

**Submitted by:** *Gillian M(Wife of Client/Service User)Review relates to January 2024.*

## Ready Care Private (Nottingham, NG14 7AP)

Published on 21 Nov 2023

Ready Care has made me confident that help is available. They were with us after a fall within about 30 minutes. Every staff member that has attended us since has been cheerful, encouraging, comforting, extremely thoughtful and practical. There is a sense of calm, even in difficult situations, and all help given is discreet, professional and encouraging. We both highly recommend this company.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Excellent*

**Submitted Method:** *Postal Card*

**Submitted by:** *B S(Wife of Client/Service User)Review relates to November 2023.*

## Ready Care Private (Nottingham, NG14 7AP)

Published on 26 Jan 2023

I can honestly say I have never come across such a happy and hardworking set of carers. It's a pleasure to see them arrive and they have looked after my wife in sometimes difficult situations. They always leave us in a much happier place, sadly at the moment they will be coming for quite a while, but on the other hand, we wouldn't be without them. Thank you very much Ready Care.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Excellent*

**Submitted Method:** *Website Submission*

**Submitted by:** *Keith B(Husband of Client/Service User)Review relates to August 2023.*

Nottingham NG147AP

Authority ID: 1-13403520829

Reviews independently validated by [homecare.co.uk](https://homecare.co.uk)

## Ready Care Private (Nottingham, NG14 7AP)

Published on 26 Sep 2023

On meeting each staff member visiting my elderly father, I have found them to be professional, courteous, honest and extremely friendly and hardworking. They have all listened to my father's needs and been interested in getting to know the wider family. I would recommend the team to anyone.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Excellent*

**Submitted Method:** *Website Submission*

**Submitted by:** *David W(Son of Client/Service User)Review relates to August 2023.*

## Ready Care Private (Nottingham, NG14 7AP)

Published on 25 Sep 2023

All carers were very friendly and professional, treated Dad with respect and kindness. We found it a reliable service, that was flexible around Dad's needs. Prompt responses were given when we had any questions or requests.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Good*

**Submitted Method:** *Website Submission*

**Submitted by:** *J S(Daughter of Client/Service User)Review relates to July 2023.*

## Ready Care Private (Nottingham, NG14 7AP)

Published on 25 Sep 2023

Amazing service and carers care and treat my mom with dignity.

**Overall Experience:** *Excellent*

**Staff:** *Excellent*

**Care / Support:** *Excellent*

**Management:** *Excellent*

**Treated with Dignity:** *Excellent*

**Value for Money:** *Excellent*

**Submitted Method:** *Website Submission*

**Submitted by:** *Keith B(Husband of Client/Service User)Review relates to August 2023.*



# Frequently Asked Questions

## FAQ'S

### Are your caregivers trained and qualified?

Yes, all caregivers at Ready Care undergo thorough background checks and are highly trained and certified. We prioritise hiring compassionate and skilled professionals who are committed to providing quality care.

### How do you match caregivers with clients?

We take into consideration various factors such as the client's needs, preferences, and the skills of our caregivers when making matches. Our goal is to ensure compatibility and foster positive relationships between clients and caregivers.

### Can I choose the frequency and duration of care visits?

Absolutely. Ready Care understands that each client's needs are unique. We work closely with you to determine the frequency and duration of care visits that best suit your individual requirements.

### What if my loved one requires urgent care?

Ready Care offers flexible scheduling and can accommodate urgent care needs. Please contact us as soon as possible, and we will make every effort to arrange for the necessary support promptly.

### How is the privacy and confidentiality of clients maintained?

Ready Care takes privacy and confidentiality seriously. Our staff is trained to adhere to strict privacy policies, and all personal information is handled securely in accordance with relevant regulations.

### How does billing and payment work?

Billing is typically based on the services provided and the agreed-upon schedule. We will work with you to set up a convenient billing and payment system that suits your preferences.



# Ready Care Nottinghamshire



**Your Trusted  
Homecare Agency in  
Nottingham**

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