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CareQuality  
Commission

# Providing Care Across Nottinghamshire

Ready Care Private

HAS A [HOMECARE.CO.UK](https://www.homecare.co.uk)  
REVIEW SCORE OF

10

May 2025



GET IN TOUCH WITH US



**03301334947**

[www.ready-care.co.uk](https://www.ready-care.co.uk)

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Nottingham Road, Lowdham, NG14

## Always Here. Always Ready.

At Ready Care, compassion shapes everything we do. As a CQC-regulated provider, we help people enjoy their independence and privacy, without the stress of managing daily tasks alone. Our personalised approach ensures that each person receives thoughtful, reliable support that promotes well-being, comfort, and peace of mind.



We know that arranging care can be a difficult decision. That's why we make the process simple, respectful, and centred around you. Whether you need occasional help or full-time support, we take the time to understand your routines, values, and preferences. We offer flexible care that adapts to changing needs, always with a focus on preserving dignity, choice, and independence.



Families trust us because of the warmth and consistency our carers bring. We communicate regularly, involve loved ones where appropriate, and always aim to build strong, supportive relationships. Every person we care for is treated as an individual, not a task.

As you read through this brochure, we hope you'll see what makes Ready Care different. We would be honoured to support you or your loved one in living well at home, with care that truly fits your life.



# Our Care Services

## Hourly Care

Ready Care provides hourly home support for individuals who require assistance with specific aspects of their daily lives while maintaining their independence. Visits can be scheduled from just a few hours a week to several hours each day, depending on individual needs. We assist with tasks such as personal care, meal preparation, medication reminders, mobility assistance, or simply offering companionship. Our flexible approach allows care to be adapted at any time, without long-term commitments.



## Urgent Care

When care is needed at short notice, Ready Care can step in quickly. Whether someone has been discharged from the hospital, experienced a fall, or encountered an unexpected change in circumstances, we act fast to arrange support. We handle all practical arrangements, so you can focus on spending time with your loved one. Our priority is to make urgent situations less overwhelming and ensure the right help is in place without delay.

## 24-Hour Care (Live-In Care)

Ready Care offers live-in care for individuals who require ongoing support throughout the day and night. A professional carer will reside in the home and be available to assist with personal care, meals, mobility, and other daily activities. To ensure proper rest and continuity of care, we assign two live-in professionals who alternate on a weekly or fortnightly basis. This arrangement offers consistency, familiarity, and the comfort of having someone always nearby.





# Our Care Services

## Overnight Care

For those who need support during the night, Ready Care offers overnight care tailored to the level of assistance required. We can provide either a sleeping night, where help is available if needed, or a waking night, where the professional remains awake and alert throughout. Our team can assist with bedtime routines, night-time checks, toileting, repositioning, and early morning care. Our care offers peace of mind to families and helps individuals remain safe and comfortable at home overnight.



## Specialised Care

Ready Care supports individuals with more complex health needs, including dementia, Alzheimer's, Parkinson's, and other long-term conditions. Our team is trained to provide thoughtful, consistent care that reflects each person's preferences and abilities. We focus on establishing routines that foster familiarity, alleviate distress, and promote a high quality of life. Care plans are regularly reviewed to ensure they continue to meet the person's evolving needs.



## Our Commitment to Quality

Our commitment to quality is rooted in our core values: treating everyone with respect, acting with integrity, and delivering care with empathy and professionalism. At Ready Care, quality begins with trust. We focus on clear communication, reliable systems, and attention to detail to consistently deliver professional and person-centred care. We use a secure care management system to support this. After each visit, our carers record detailed notes about the care provided, including any updates, concerns, or changes. Families receive login details and can view this information anytime, ensuring transparency and peace of mind.



Behind the scenes, our coordinators manage schedules, match carers to clients, and respond quickly to changes. We regularly review care plans and maintain accurate records to ensure our support continues to meet each person's needs.

We take confidentiality seriously and comply with all data protection laws. Personal information is stored securely and only shared with authorised team members directly involved in delivering your care.

## Summary of Care Services Provided

- Personal care such as bathing, dressing, grooming, and mobility
- Medication reminders and supervision
- Monitoring of existing health conditions
- Physical rehabilitation support
- Assistance with medical equipment and supplies
- Meal preparation and help with special diets
- Housekeeping, laundry, and linen changes
- Shopping and errands
- Transport to and from appointments
- Hospital to home care
- Companionship
- Supported holiday breaks
- Carer respite break cover
- Palliative and respite care





Reviews: ★★★★★

Nottingham NG147AP

Authority ID: 1-13403520829

Reviews Independently validated by [homecare.co.uk](https://homecare.co.uk)

## Ready Care Private ( Nottingham, NG14 7AP )

Published On 7 March 2025

Ready care has been with us for quite a while now the service and genuine care my husband receives from the staff is amazing they are so genuine and always treat him with dignity and respect and even find time to make him laugh they are also very kind and caring towards me.

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent

**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** M W (Wife of Client) published on 7 March 2025

## Ready Care Private ( Nottingham, NG14 7AP )

Published On 7 March 2025

I am pleased to say that I am very, very pleased with the Carer I have had for my husband. The lady was experienced and most competent in every respect. She was caring towards my husband, completely understood his difficulties and my concerns for him whilst being very pleasant and good humoured throughout. Both my husband and I felt happy and relaxed at leaving her to care for my husband whilst I had to go out. I have also found the management team to be very efficient whenever I contact them. Many grateful thanks!

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent

**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** J J (Client) published on 7 March 2025

## Ready Care Private ( Nottingham, NG14 7AP )

Published On 7 February 2025

First class service every time from Ready Care Private, nothing is too much trouble, very friendly, reliable and professional service from the team of carers, have no complaints at all, would recommend 100%, many thanks.

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent

**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** I M (Client) published on 7 February 2025



Reviews: ★★★★★

Nottingham NG147AP

Authority ID: 1-13403520829

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## Ready Care Private ( Nottingham, NG14 7AP)

Published On 22 January 2025

Despite the terrible weather conditions and the need for further care for my parents over the Festive period, Ready Care have been very professional, hard working and a real support to the whole family. Nothing appears to be too much trouble and my parents welcome each day the carers smiley happy faces and diligent and kind approach. We are delighted with the care and support we receive from Ready Care.

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent

**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** N B (Son of Client) published on 22 January 2025

## Ready Care Private ( Nottingham, NG14 7AP)

Published On 20 January 2025

We cannot thank the manager and her team enough they are brilliant with our dad. they look after him so well. They visit him 3/4 times a day and maybe look for a live-in carer cos they are so trusting. They will call for a doctor, nurse, or ambulance if needed. Just before Christmas Dad got into a right mess. The home was in a mess dirty in most of the rooms and the manager also the girls cleaned the walls floors and even shampooed the carpets. I've said before they are brill.

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent

**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** R B (Daughter-in-law of Client) published on 20 January 2025

## Ready Care Private ( Nottingham, NG14 7AP)

Published On 20 January 2025

We are delighted with the 24/7 care provided by Readycare Private Ltd. It enables my mother-in-law to live independently whilst maintaining her social activities. She has a very good relationship with her two carers and has, surprisingly enough, accepted that she is not able to live completely independently now. The carers have completely adapted to how my mother-in-law wishes to live her daily life.

**Overall Experience:** Excellent

**Staff:** Excellent

**Care / Support:** Excellent

**Management:** Excellent

**Treated with Dignity:** Excellent









**Value for Money:** Excellent

**Submitted Method:** Website Submission

**Submitted by:** K S (Daughter-in-law of Client) published on 20 January 2025

## Areas We Serve

Ready Care provides care across Nottinghamshire, supporting individuals in towns, villages, and rural communities. The areas we cover include, but are not limited to:

-  **Nottingham City**
-  **Newark & Sherwood**  
Newark-on-Trent, Southwell, Lowdham, Burton Joyce, Gunthorpe, Ollerton, Edwinstowe, Boughton, Rainworth, Blidworth, Farnsfield
-  **Rushcliffe**  
West Bridgford, Ruddington, Keyworth, Bingham, Radcliffe-on-Trent, Cotgrave
-  **Gedling Borough**  
Arnold, Carlton, Gedling, Mapperley, Netherfield, Calverton
-  **Broxtowe**  
Beeston, Chilwell, Stapleford, Eastwood, Kimberley
-  **Mansfield District**  
Mansfield, Mansfield Woodhouse, Forest Town
-  **Bassetlaw**  
Worksop, Retford, Harworth, Tuxford
-  **Rural Villages**  
We also serve smaller villages and rural areas across Nottinghamshire.

If your area is not listed, please contact us. We are flexible and may still be able to help.



## Starting Your Care Journey

We are here to help you get started. Contact our team by phone, email, or message to take the first step. A team member will speak with you to understand your situation, answer any initial questions, discuss the support you may need, and provide information about our fees.

We will then arrange a free in-person assessment. During this visit, we will confirm key details such as the number of visits, their length and frequency, and your preferred times. We will also explore your questions or concerns in more detail.

If you decide to proceed after the assessment, we will prepare a personalised care plan, match you with a carer who suits your needs, and confirm the start date.

Once everything is agreed, care can begin without delay. We will stay in regular contact and review your care plan to ensure it continues to meet your needs.



## Frequently Asked Questions

### Will I have the same carer each time?

To ensure consistency, we assign two regular carers who are well-suited to the individual receiving care. One carer will typically deliver the day-to-day support, while the second will provide cover during periods of annual leave, sickness, or other absences. This arrangement helps maintain continuity and avoids unnecessary disruption.

### How does billing work?

Care is billed based on the hours of service provided. Invoices are issued on a weekly, bi-weekly, or monthly basis, depending on the agreed-upon schedule. Each invoice is itemised. Payments can be made by bank transfer, cheque, or direct deposit.

### Can I cancel or rearrange a scheduled visit?

Visits may be cancelled or rescheduled with prior notice. We kindly ask that you inform us as early as possible. Cancellations made at short notice may be subject to a charge, as outlined in your care agreement.

### Are your carers trained and vetted?

All carers undergo enhanced Disclosure and Barring Service (DBS) checks before employment. They also undergo comprehensive training in key areas, including personal care, medication management, safeguarding, infection control, and support for individuals with complex health conditions. Training is refreshed regularly to ensure high standards are maintained.

### How is my privacy and information handled?

We adhere strictly to data protection regulations. All personal information is stored securely and shared only with individuals directly involved in your care, with your explicit consent.

### Can my care plan be reviewed or changed?

Care plans are reviewed routinely and can be amended at any time to reflect changes in health, preferences, or personal circumstances.

# Ready Care



**Always Here.  
Always Ready.**

GET IN TOUCH WITH US



**03301334947**

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[info@ready-care-mail.co.uk](mailto:info@ready-care-mail.co.uk)



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